Dr. Susan Raines
Professor of Conflict Management
Editor-in-Chief, Conflict Resolution Quarterly

Mediating with High Conflict People
Monday December 5, 2016
Time: 4:00 pm—7:30 pm
Cost: $40.00

CLE at cost: $25.00 for 3 credits
Register at:
http://conflict.hss.kennesaw.edu/training/

While her primary fields of interest include international, environmental and public policy conflicts, Professor Raines is interested in conflict management at all levels. She regularly mediates commercial and domestic relations court-connected cases, facilitates public meetings, facilitates long-term governmental decision-making processes, and designs conflict management interventions for corporate enterprises. In 2007 she was appointed Editor-in-Chief of Conflict Resolution Quarterly. Professor Raines frequently presents her work at both national and international conferences and in a variety of academic and practitioner journals. In addition to her academic pursuits, she has designed ADR programs for numerous state agencies in Indiana, trained managers with the United Nations and arbitrators with the European Union, trained judges and attorneys inside and outside of Georgia, evaluated Florida’s mediation training requirements, and has participated in the evaluation of the United States Postal Service’s REDRESS Program. Currently, she is writing two books: One on “Conflict Management for Managers” and one related to “Benchmarking Mediation” (with Jean Poitras).